

CASE MANAGEMENT COURSE OFFERINGS

We are an Approved Certified Single Source Provider under the Florida Certification Board

Engagement and Assessment (initial and ongoing)

- Motivational Interviewing (3.0)
- Conducting Risk Assessments (3.0)
- Case Management Principles (3.0)

Service Planning and Development (initial and ongoing)

- Service planning (3.0)
- Writing effective and measurable service plans (2.5)
- Stages of Change (2.5)

Coordination, Linkage, and Monitoring

- Effective Communication (3.0)
- Advocacy Part I (2.0)
- Advocacy Part II (2.5)
- Referrals & Follow-up (1.5)
- Networking, collaboration, and leveraging community services/resources (2.0)
- Developing effective multidisciplinary teams (2.0)

Documentation

- Writing efficient progress notes (2.5)
- Needs/Psychosocial assessment (3.0)
- Records management (2.0)
- Discharging and transfer summaries (2.5)

Professional, Legal and Ethical Responsibilities

- Diversity, Inclusion & Social Justice (cultural competence) (3.0)
- Prevention & Response (sexual misconduct) (4.0)
- Ethics- Professional Boundaries, Privacy and Confidentiality (3.0)